

# INSTALLATION & OPERATION MANUAL



## SENTRY™ PULSATION & SURGE CONTROL

### DAMPENER (XPX HIGH PRESSURE MODEL)

**SENTRY dampeners are pressure vessels** containing a flexible bladder or bellows inside that separates an inert pressurized gas (air or Nitrogen) from a system fluid in the lower chamber. Depending on how dampeners are configured, they are used as PULSATION DAMPENERS, INLET STABILIZERS or SURGE SUPPRESSORS to control pressure fluctuations and spikes in liquid piping systems.

Dampeners work on the principle that volume is inversely proportional to pressure ( $P_1V_1=P_2V_2$ ). Compressed air or Nitrogen (**never** Oxygen) is introduced into the non-wetted side of the dampener. The gas charge is contained by the bladder or bellows preventing contact between the system fluid and the gas.

When the dampener is sized correctly, properly installed and charged according to the instructions provided, it will greatly reduce the damaging effects of pressure variations in piping systems and significantly improve the efficiency of transferring liquids.

**All dampeners manufactured by BLACOH use pressure bodies made in the USA to insure quality. Prior to shipment, each and every dampener is factory tested at design pressure or higher to assure proper function and leak-free operation.**

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## MODEL SPECIFICATIONS & INSTALLATION INFORMATION

_____	_____	_____	
Model No.	Serial No.	Installation Date	
/			
_____	_____	_____	
Body Material: Wetted / Non-wetted	Bladder/Bellows Material	Pump Area and Number	
_____	_____	_____	
Purchased From	Contact	Phone	E-Mail

**THE WORD "DAMPENER", AS USED IN THIS MANUAL, HAS THE SAME MEANING AS PULSATION DAMPENER, INLET STABILIZER, OR SURGE SUPPRESSOR.**

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## SAFETY WARNINGS

Dampeners should only be installed, operated and repaired by experienced and trained professional mechanics. Read and observe all instructions and safety warnings in this Manual before installing, operating or repairing dampeners.

### SAFETY SYMBOLS

The following symbols indicate cautions, warnings and notes that must be observed for safe and satisfactory installation, operation and maintenance of dampener.



**WARNINGS** Danger of serious injury or death could occur if these warnings are ignored.



**CAUTIONS** Equipment damage, injury or death could occur if these cautions are not observed.



**NOTES** Special instructions for safe and satisfactory installation, operation and maintenance.

### GENERAL SAFETY



#### CAUTION!

- Observe all safety symbols in installation and operation instructions.
- The internal dampener pressure will equal the maximum fluid pressure of the system in which it is installed.
- **DO NOT** exceed maximum allowable working pressure (MAWP) specified on dampener serial tag or marked on dampener. If serial tag is missing, **DO NOT** use dampener without consulting distributor or factory for maximum pressure rating.
- Always make sure safety shutoff valves, regulators, pressure relief valves, gauges, etc. are working properly before starting system or assembly.
- Verify dampener model received against purchase order and shipper.
- Before starting a system or assembly make certain the discharge point of the piping system is clear and safe, and all persons have been warned to stand clear.
- **DO NOT** put your face or body near dampener when the system or assembly is operating, or dampener is pressurized.
- **DO NOT** operate a dampener that is leaking, damaged, corroded or otherwise unable to contain internal fluid, air or gas pressure.
- **DO NOT** pump incompatible fluids through dampener. Consult distributor or factory if you are not sure of the compatibility of system fluids with dampener materials.
- Dampeners are designed to operate with compressed air or clean dry Nitrogen **only**. Other compressed gases have not been tested and may be unsafe to use. **DO NOT USE OXYGEN.**
- Always shut off air supply, remove internal dampener pressure, and shut dampener isolation valve before performing dampener maintenance or repair.
- Remove all pressure from dampener AND pumping system before disassembly, removal or maintenance.
- **Static spark can cause an explosion resulting in severe injury or death. Ground dampeners and pumping system when pumping flammable fluids or operating in flammable environments.**
- **NOTE:** EC standard EN-13463-1 and EN-13463-5 (ATEX) require grounding (earthing) on dampeners when the potential for static sparking is present. A grounding point is located and marked on ATEX specific dampener models.

## EQUIPMENT MISUSE HAZARD

### ⚠ CAUTION!

#### General Safety

**DO NOT** misuse dampener, including but not limited to over-pressurization, modification of parts, using incompatible chemicals, or operating with worn or damaged parts. **DO NOT** use any gases other than compressed air or clean dry Nitrogen to charge dampener. **DO NOT USE OXYGEN.** Any misuse could result in serious bodily injury, death, fire, explosion or property damage.

#### Over-Pressurization

Never exceed the maximum pressure rating for the dampener model being used. Maximum allowable working pressure (MAWP) is specified on dampener serial tag or marked on dampener. Maximum allowable working pressure (MAWP) is rated at 70°F (21°C).

#### Temperature Limits

**DO NOT** exceed the operating temperature limits for the body and/or elastomer materials being used. Excessive temperature will result in dampener failure. For temperature limits, refer to the "Temperature Limits" section of the Manual. Temperature limits are stated at zero psi/bar.

#### Installation and Start-Up Hazards

Install dampener before charging or pressurizing. **DO NOT** start system or assembly without first charging or pressurizing dampener. Failure to charge may result in damage to the elastomeric bladder or PTFE bellows.

#### Temperature & Pressure Hazard

Temperature and pressure reduce the strength and chemical resistance of plastic, metal, elastomers and PTFE.

#### Charging / Pressurization

Charge or pressurize dampener with compressed air or clean dry Nitrogen only. **DO NOT USE OXYGEN.**

#### Dampener Bladder/Bellows Failure

Dampeners utilize an elastomeric membrane (bladder) or PTFE bellows to separate system fluid from the air supply or gas charge. When failure occurs, system fluid may be expelled from the air valve. Always perform preventive maintenance and replace bladder/bellows before excessive wear occurs. O-rings for PTFE bellows cannot be re-used.

#### Maintenance Hazards

Never over-tighten fasteners. This may cause leakage of system fluid and damage to dampener body. Bolts on metal models should not be reused as re-torquing reduces bolt strength. **AFTER MAINTENANCE OR RE-ASSEMBLY OF METAL MODELS, USE NEW FASTENERS AND TORQUE FASTENERS ACCORDING TO SPECIFICATION ON DAMPENER TAG.**

## GENERAL INFORMATION



For safe and satisfactory operation of dampener, read all safety warnings and caution statements, and this complete Manual before installation, startup, operation or maintenance.

### MUST READ BEFORE INSTALLATION



**DO NOT use Oxygen to charge dampener. Use compressed air or clean dry Nitrogen only.**



**DO NOT** exceed maximum allowable working pressure (MAWP) specified on dampener serial tag or marked on dampener.



Turn pump off and remove all pressure from system prior to dampener installation.



Always wear safety glasses and other appropriate safety equipment when installing, charging or repairing dampener.



**Danger of static spark!** Grounding precautions must be considered when dampener is used in flammable or explosive environments.



ATEX Models must be grounded (earthed) before operation.



**DO NOT** operate a dampener that is leaking, damaged, corroded or otherwise unable to contain internal fluid, air or gas pressure.



Temperature, pressure and chemicals affect the strength of plastic, elastomer, and metal components.



Many plastics lose strength rapidly as temperature increases. Consult factory if in doubt.

## INSTALLATION NOTES

- △ Dampening of flow pulsations can only be effective if 5 to 10 psi (0.4 to 0.7 bar) back pressure downstream of dampener is available. A BLACOH back pressure valve may be required downstream of dampener.
- △ It is recommended that a BLACOH pressure relief valve be installed in all pump systems to ensure compliance with pressure limits on system equipment.
- △ To avoid possible damage to bladder/bellows from a system pressure test, do the following: **Adjustable and Chargeable models** — charge dampener to 80% of the system test pressure prior to test. **Automatic models** — dampener must be equipped with a constant source of compressed air prior to test; connect a compressed air line and dampener will pressurize itself.
- △ Install dampener in-line, as close to the pump discharge/inlet or quick closing valve as possible. Dampener installation should be no more than ten pipe diameters from pump discharge/inlet or quick closing valve.
- △ It is recommended that an isolation valve be installed between the dampener and system piping.

## ATEX STANDARD

- △ Certain models made for the European market comply with the ATEX standard for use in potentially explosive atmospheres. These models have the AT designation at the end of the part number and comply with EC standard EN-13463-5 with protection degree of II 2GD TXC. AT models have a grounding lug and must be grounded (earthed) before operation.

## MAINTENANCE



Remove all pressure from dampener AND pumping system before disassembly, removal or maintenance.

Dampeners require very little maintenance. There is only ONE wear part – the elastomeric bladder or the PTFE bellows. There is no need for lubrication.

Elastomeric bladder replacement should be part of a preventive maintenance program. Dampeners used in conjunction with diaphragm pumps should have the bladders replaced at least every second time the diaphragms in the pump are replaced. As with any pumping system, wear is dependent on many factors including material, temperature, chemicals, fluid abrasiveness and system design. This suggested maintenance program may need to be adjusted according to specific applications.

Periodic inspection of the dampener and fasteners should be conducted to visually check for signs of over-pressurization, fatigue, stress, or corrosion. Body housings and fasteners must be replaced at first indication of deterioration.



**CAUTION! Replace nut and bolt fasteners on metal models at each re-assembly with fasteners of equal grade/strength value. DO NOT re-use old nuts and bolts.**

After the initial torque of fasteners, bolts will usually lose up to 20% of their strength when re-torqued. Failure to replace both nuts and bolts upon each vessel reassembly will void the product warranty given by Blacoh Fluid Control, Inc. and Blacoh Fluid Control, Inc. will have no liability whatsoever for any vessel failure or malfunction.

Where dampeners are used in corrosive environments, nut and bolt fasteners should be regularly inspected and replaced with nut and bolt fasteners of equal grade/strength value if corrosion is observed. Failure to conduct such regular inspections and replacement will void the product warranty given by Blacoh Fluid Control, Inc. and Blacoh Fluid Control, Inc. will have no liability whatsoever for any vessel failure or malfunction.



**IMPORTANT! AFTER MAINTENANCE OR RE-ASSEMBLY OF METAL MODELS, USE NEW FASTENERS AND TORQUE FASTENERS ACCORDING TO SPECIFICATION ON DAMPENER TAG.**



**DO NOT** use dampener if the fasteners (nuts and bolts) are corroded. Check for fastener corrosion frequently, especially in atmospheres containing salt or corrosive chemicals, or if dampener leakage has occurred.

## TEMPERATURE LIMITS

ⓘ Operating temperatures are based on the maximum temperature of the wetted dampener components only. Non-wetted dampener components may have a lower temperature limit. Temperature and certain chemicals may reduce the maximum allowable working pressure (MAWP) of the dampener.

Elastomer Materials	Temperature Limits	Applications
Aflas	0°F to +400°F (-18°C to +204°C)	High temperature, petroleum based chemicals, strong acids and bases.
Buna	+10°F to +180°F (-12°C to +82°C)	Good flex life; use with petroleum, solvents and oil-based fluids.
FDA Buna	+10°F to +180°F (-12°C to +82°C)	FDA-approved food grade; similar characteristics of regular Buna.
EPDM	-60°F to +280°F (-51°C to +138°C)	Use in extreme cold; good chemical resistance with ketones, caustics.
Hypalon	-20°F to +275°F (-29°C to +135°C)	Excellent abrasion resistance; good in aggressive acid applications.
Neoprene	0°F to +200°F (-18°C to +93°C)	Good abrasion resistance and flex; use with moderate chemicals.
PTFE	+40°F to +220°F (+4°C to +104°C)	Bellows design; excellent flex life; use with highly aggressive fluids.
Santoprene	-20°F to +225°F (-29°C to +107°C)	Excellent choice as a low cost alternative for PTFE in many applications.
FDA Silicone	-20°F to +300°F (-29°C to +149°C)	FDA-approved food grade material; for use in food and pharmaceutical processing.
Viton	-10°F to +350°F (-23°C to +177°C)	Use in hot and aggressive fluids; good with aromatics, solvents, acids and oils.

ⓘ **CAUTION!** Plastic materials lose strength as temperature increases which reduces the maximum pressure sustainable by the material.

Non-Metallic Body Materials	Temperature Limits	Applications
PVC	See chart below.	Good general chemical resistance; loses strength quickly as temperature rises.
CPVC	+32°F to +180°F (0°C to +82°C)	Chlorinated PVC (CPVC) retains strength to higher temperatures.
Acetal*	+32°F to +175°F (0°C to +79°C)	Good flex life; low moisture sensitivity; high resistance to solvents and chemicals.
Noryl	+32°F to +220°F (0°C to +104°C)	Good resistance to acids and bases; good temperature stability.
Polypropylene*	+32°F to +175°F (0°C to +79°C)	Good general purpose plastic; broad chemical compatibility at medium temperatures.
PTFE	+40°F to +220°F (+4°C to +104°C)	Use with highly aggressive fluids.
PVDF	+10°F to +200°F (-12°C to +93°C)	Excellent resistance to most acids and bases; highest temperature plastic available.

\* Conductive Acetal and Conductive Polypropylene available.

ⓘ **CAUTION!** PVC loses strength more rapidly than other plastic materials as temperature increases. Certain chemicals can also affect material strength reducing maximum pressure ratings. The chart below shows reduced maximum pressure ratings based on temperature for **PVC only**. Note that these are general guidelines only; selection of dampener materials must be determined by each individual application to avoid equipment damage and unsafe operation.

### ⓘ PVC Maximum Pressure Guidelines by Temperature

Temperature	73.4°F (23°C)	80°F (27°C)	90°F (32°C)	100°F (38°C)	110°F (43°C)	120°F (48°C)	130°F (54°C)
Maximum Pressure	150 psi (10.3 bar)	142.5 psi (9.8 bar)	135 psi (9.3 bar)	112.5 psi (7.6 bar)	97.5 psi (6.7 bar)	90 psi (6.2 bar)	75 psi (5.2 bar)



## INSTALLATION & OPERATION INSTRUCTIONS: DAMPENER (XPX HIGH PRESSURE MODEL)

- ⚠ **XPX HIGH PRESSURE MODELS ARE PROOF TESTED TO 1½ TIMES MAXIMUM ALLOWABLE WORKING PRESSURE (MAWP). ALL PRESSURE IS REMOVED FROM DAMPENER PRIOR TO SHIPMENT; HOWEVER, XPX HIGH PRESSURE MODELS DO NOT HAVE A PRESSURE GAUGE INSTALLED – ALWAYS ASSUME THE DAMPENER IS PRESSURIZED.**

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- ⚠ **Only charging systems with components designed to be used at or above the maximum allowable working pressure (MAWP) specified on dampener can be used for charging. The source of Nitrogen (tank or bottle) must be equipped with a regulator set at no more than the MAWP specified on dampener.**

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- ⚠ **ATEX MODELS MUST BE GROUNDED (EARTHED) BEFORE OPERATION.**

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- ⚠ **IMPORTANT! HIGH PRESSURE IS DANGEROUS. ONLY QUALIFIED PERSONS ARE ALLOWED TO CHARGE, INSTALL AND REPAIR HIGH PRESSURE MODELS.**

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- ⚠ Turn pump off and remove all pressure from system prior to dampener installation.

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- ⚠ Remove all pressure from dampener AND pumping system before disassembly, removal or maintenance.

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- ⚠ Use clean dry Nitrogen only to charge dampener. **DO NOT USE OXYGEN.**

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- ⚠ **DO NOT** exceed maximum allowable working pressure (MAWP) specified on dampener.

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- ⚠ **Always wear safety glasses and other appropriate safety equipment when installing, charging or repairing dampener.**

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- ⚠ **READ ALL SAFETY WARNINGS AND INSTALLATION & OPERATION INSTRUCTIONS IN THE MANUAL BEFORE INSTALLATION.**

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- ⚠ Before performing a system pressure test, dampener must be charged with 80% of system test pressure to avoid possible damage to bladder.

READ BEFORE INSTALLATION

### PRE-CHARGE NOTES

READ BEFORE INSTALLATION

Pre-charge pressure should be checked at least monthly as gas molecules will diffuse through elastomeric bladders, the speed of which depends on the elastomer material, temperature and pressure. Checks must occur when no system pressure is present or inaccurate readings will be recorded. If temperature is above 72°F (22°C) and/or pressure is over 300 psi (20.7 bar), checks should be performed more frequently. **To prevent pre-charge loss through the Charging Valve, always replace the Charging Valve cap after charging.** A proper gas charge is the key to dampener effectiveness and bladder life.

READ BEFORE INSTALLATION

### CHARGING INSTRUCTIONS

READ BEFORE INSTALLATION

- ⚠ **DAMPENER CAN ONLY BE PROPERLY CHARGED WHEN FLUID PRESSURE IS ZERO.**

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- 1. Point dampener Charging Valve in a safe direction and slowly open Charging Valve by turning Valve Opening Nut **counter clockwise** to verify dampener is not pressurized (see FIGURE 1).
- 2. Use **BLACOH High Pressure Charging Hose** or equivalent to charge dampener. **NOTE:** The source of Nitrogen (tank or bottle) must be equipped with a regulator set at no more than the maximum allowable working pressure (MAWP) specified on dampener.
- 3. Close valve at Nitrogen source and thread charging hose connection securely to dampener Charging Valve. Make sure Charging Valve is completely open by turning Valve Opening Nut **counter clockwise** as far as it will go (see FIGURE 1).
- 4. Slowly open valve at Nitrogen source and charge dampener to 100 psi (6.9 bar). Inspect Charging Valve and dampener Cap threads for leaks by spraying with a solution of soap and water. If any leaks are observed, remove pressure from dampener by slowly loosening charging hose connection to Charging Valve or, if used, slowly open bleed valve on BLACOH charging hose manifold. Determine cause of leaks and repair before recharging (see **Pressure Seals Check** section below).
- 5. Slowly increase Nitrogen pressure in dampener until desired pressure, usually 80% of system pressure, is stabilized on charging hose gauge.
- 6. Close Charging Valve completely by turning Valve Opening Nut **clockwise** approximately 4-5 revolutions. Use a suitable wrench tool to tighten firmly.

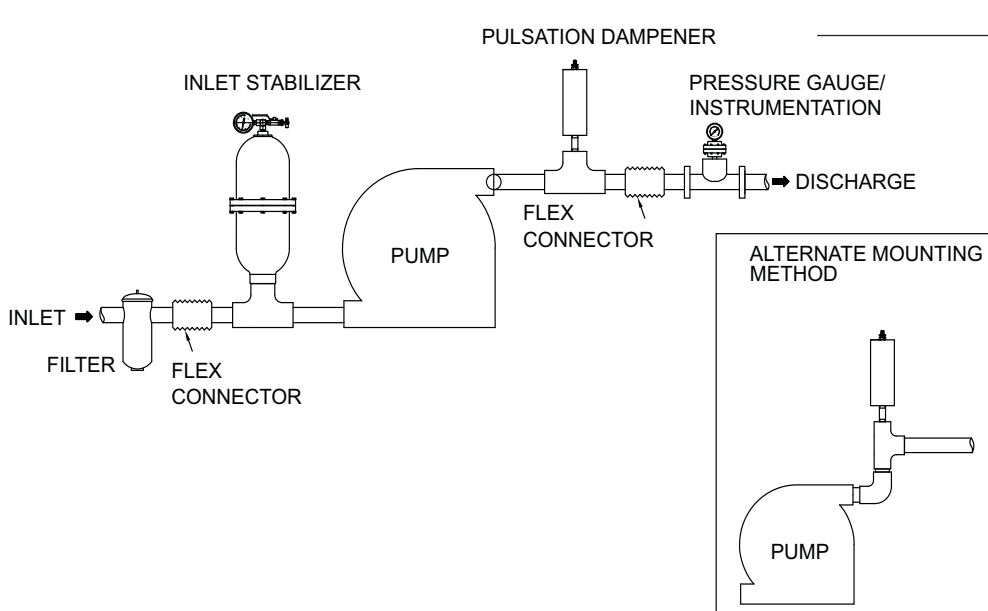
7. Turn off valve at Nitrogen source and slowly loosen charging hose connection to Charging Valve or, if used, slowly open bleed valve on BLACOH charging hose manifold. Wait to let all pressure in charging hose escape. It will take up to one minute to release all pressure in charging hose.
8. Remove charging hose connection and reinstall Charging Valve cap tightly on Charging Valve. (The Charging Valve cap seals the Charging Valve to prevent slow, long-term pressure loss.)
9. Test for Nitrogen leaks by spraying a solution of soap and water on Charging Valve and top of dampener. If any leaks are observed, remove all pressure from dampener, determine cause of leaks, and repair before recharging (see **Pressure Seals Check** section below).

READ BEFORE INSTALLATION	<b>INSTALLATION FOR PUMP DISCHARGE PULSATION</b>	READ BEFORE INSTALLATION
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Depending on individual system conditions, dampener may require bracing. If necessary, a support fixture must be installed before dampener operation. The dampener tee and system piping must be of sufficient strength for high pressure applications. An isolation valve of proper pressure rating can be installed between the dampener and the tee to aid in dampener maintenance and repair.

### Step 1 — Installation Position

Install the dampener in-line, as close to the pump discharge as possible to absorb the pulse at its source and before any downstream equipment such as risers, valves, elbows, meters, or filters. Dampener installation should be no more than ten pipe diameters from pump discharge. If using a flexible connector on the discharge side of the pump between the pump and system piping, the dampener should be installed at the pump discharge manifold. The flexible connector should be attached to the dampener's tee and system piping (see FIGURE A). Since pressure is equal in all directions, the dampener can be installed in a vertical, horizontal, or upside-down position. A vertical installation is recommended for better drainage of the dampener. Limitations for horizontal and upside-down mounting include high specific gravity, high viscosity, settling of solid material, pipe strain, or possible air entrapment, which could result in shortened bladder life and/or reduced dampening performance.



### Step 2 — Startup

Start the pump and observe the system pressure gauge, which should be mounted downstream of dampener. After approximately one minute, pressure fluctuations should be reduced to a minimum. If pulsations are not minimal, the probable cause is an improper pressure charge in dampener. Turn off the pumping system and repeat the steps in the **Charging Instructions** section above, making certain dampener charge is at 80% of system pressure. **NOTE:** Dampener pressure charge may need to be adjusted slightly above or below the 80% level to maximize performance.

READ BEFORE INSTALLATION	<b>MAINTENANCE, INSPECTION &amp; REPAIR</b>	READ BEFORE INSTALLATION
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**CAUTION! EXTREME PRESSURE AND/OR POSSIBLE HAZARDOUS CHEMICALS ARE INVOLVED IN DAMPENER DISASSEMBLY. ONLY PROPERLY TRAINED PERSONS CAN PERFORM DAMPENER MAINTENANCE AND REPAIR.**





**If Bladder fails, process liquid and Nitrogen may escape. Always wear safety glasses and other appropriate safety equipment when disassembling dampener.**

## Maintenance

Depending on system conditions such as temperature and duty cycle, very little maintenance is required. Dampener's pre-charge should be checked periodically, usually every 60 to 90 days or, whenever pulsation and/or vibration becomes more pronounced.

## Disassembly

1. Close isolation valve if installed or remove dampener from pumping system.
2. **Remove all pressure from dampener before disassembly:** Remove Charging Valve cap and slowly open Charging Valve by turning Valve Opening Nut **counter clockwise** using a suitable wrench tool.



**When released under pressure, Nitrogen becomes extremely cold and can burn bare skin. Also, ice may form and clog the Charging Valve, which will prevent complete pressure charge release. Wait at least one minute after all pressure has been released before disassembling dampener.**

3. After all pressure has been removed from dampener, loosen Safety Wire Bolt and remove Charging Valve Safety Wire. Use a 3/4" (19 mm) deep socket wrench to remove Charging Valve. Inspect Charging Valve O-ring (BLACOH P/N 900-071) and replace if damaged (see FIGURES 2 and 7).
4. Insert two 3" long 5/16-18 threaded Grade 8 bolts into the two cap holes in dampener Cap (see FIGURE 3).
5. Insert rod or heavy duty screwdriver with long shank between dampener Cap removal bolts and remove Cap by turning **counter clockwise** (see FIGURE 4).
6. Inspect Bladder and replace as necessary (see FIGURE 6).
7. Inspect and, if damaged, replace Cap Sealing O-ring (BLACOH P/N 800-434), Cap O-ring (BLACOH P/N 800-430), and internal Body O-ring (see FIGURES 6 and 7). Internal Body O-ring part number depends on Bladder elastomer material (e.g., EPDM, BUNA, Viton); consult factory for BLACOH replacement part number.

### READ BEFORE INSTALLATION

## ASSEMBLY

### READ BEFORE INSTALLATION

1. Make sure all components are clean and free of corrosion. If needed, install new Cap Sealing O-ring, Cap O-ring and internal Body O-ring (see FIGURES 6 and 7).
2. Install Bladder onto Cap making sure the top of the Bladder is next to the Cap lip, and the internal Bladder bead is in the Cap bead groove (see FIGURE 6). Spray Bladder and Cap edge with a solution of soap and water to ease Bladder installation; **DO NOT** use oil or grease.
3. Lubricate Cap threads and Cap Sealing O-ring with Dow Molykote G-N or similar moly-based grease.
4. Reinstall the two Grade 8 Cap Bolts if previously removed (see FIGURE 3).
5. Insert Cap and Bladder assembly straight down into dampener body and using a rod or heavy duty long shank screwdriver, tighten Cap **clockwise** into body. Cap must be tightened firmly into body to assure Cap Sealing O-ring is sealed against Body O-ring face.
6. Remove Cap Bolts. Make sure Charging Valve O-ring is not damaged and properly installed. Install Charging Valve into Cap (see FIGURE 7). Use a 3/4" (19 mm) deep socket and torque wrench to torque the Charging Valve to 30-35 Ft Lbs (41-47 Nm).
7. Install Safety Wire to Charging Valve and attach to Safety Wire Bolt (see FIGURE 8).

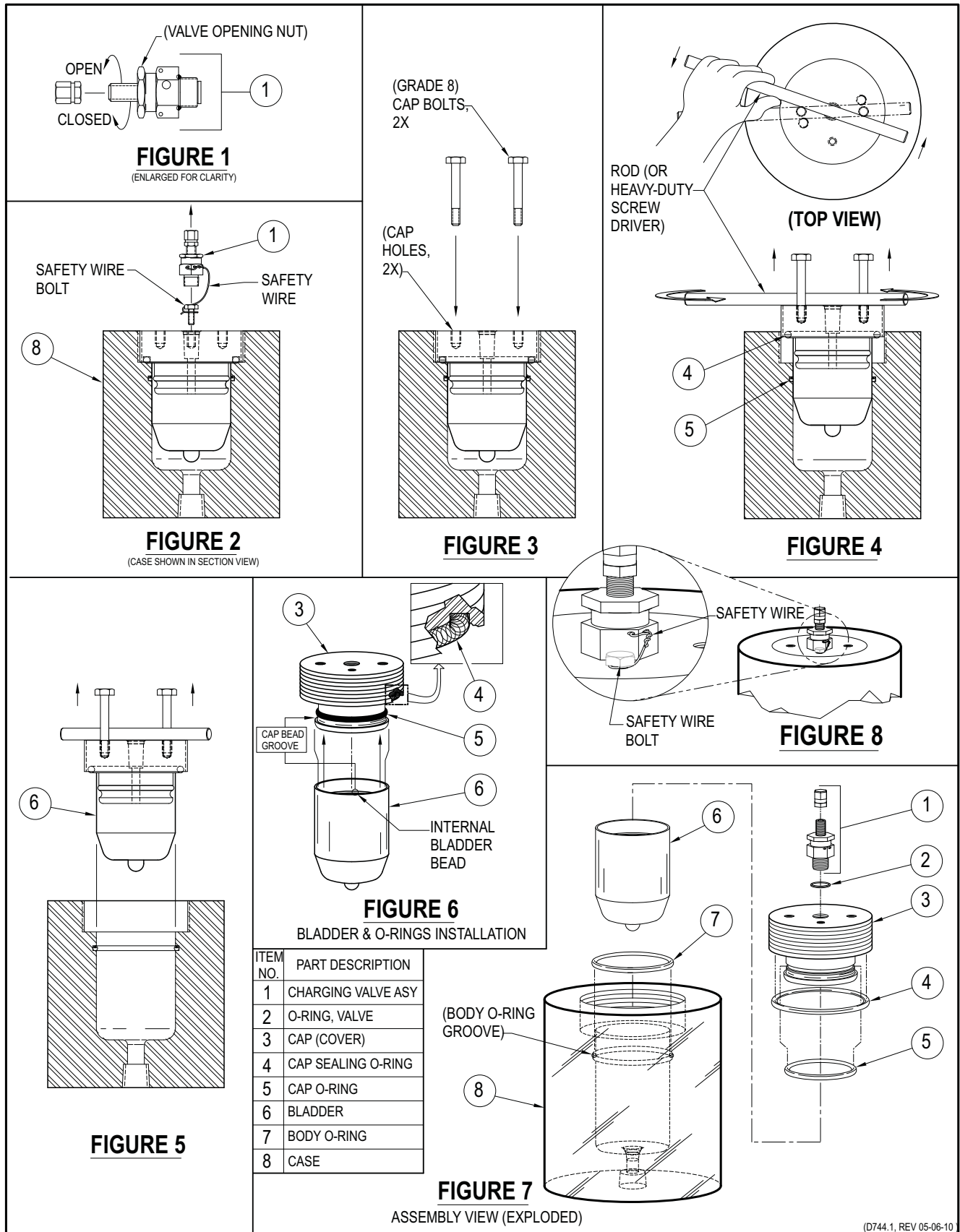
### READ BEFORE INSTALLATION

## PRESSURE SEAL CHECKS

### READ BEFORE INSTALLATION

Check for Nitrogen leaks after dampener is pre-charged and, if required, re-charge following **Charging Instructions** above.

1. Spray a solution of soap and water around Charging Valve and dampener Cap threads to check for leaks.
2. If bubbles appear at Charging Valve opening, Charging Valve needs to be tightened. Turn Charging Valve Opening Nut **clockwise** until it is tightly closed.
3. If bubbles occur at the base of the Charging Valve, remove all pressure from dampener and check that the Charging Valve is properly torqued to 30-35 Ft Lbs (41-47 Nm) into the Cap. If leakage continues, remove all dampener pressure and inspect Charging Valve O-ring seal (see FIGURE 7); replace if damaged.
4. If bubbles occur around dampener Cap threads, remove all dampener pressure, remove Cap and make sure the Bladder is properly seated on the Cap, and that both the Cap and internal Body O-rings are installed properly and not damaged (see FIGURES 6 & 7).



## **MANUFACTURER'S LIMITED WARRANTY & RETURN POLICY**

### **Standard Product Limited Warranty**

Subject to the limitations set forth below, Blacoh Fluid Controls, Inc. ("Blacoh") warrants its products to be free from defects in material and workmanship under normal use, service, and maintenance in accord with Blacoh's published specifications for a period of two years from date of shipment by Blacoh (the "Warranty"). The EXCLUSIVE REMEDY for any product defect covered under this Warranty shall be one of the following, as determined by Blacoh in Blacoh's sole discretion: (a) refund of the purchase price; or (b) replacement or repair of the defective part or parts at Blacoh's facility. This Warranty will be null and void if the product is used in an inappropriate application or if the product has been altered, misapplied, improperly installed, or not properly inspected and maintained. To the maximum extent allowed by applicable law, Blacoh will not be responsible for nor have any liability for any "Damage," which means any of the following, whether the claim sounds in breach of contract, breach of warranty, tort, strict liability, implied contractual indemnity, or otherwise: (i) any damage, loss, or injury of any kind, or destruction, or death, whether or not caused by any defect in a Blacoh product and whether or not the Blacoh product is installed, used, operated, and/or maintained in accord with Blacoh instructions, to other products, machinery, buildings, property, or persons, and (ii) any costs, expenses, losses, or incidental, consequential, or special damages of any kind or nature, including but not limited to loss of profits, arising from or related to any Blacoh product, whether or not caused by any defect in a Blacoh product and whether or not the Blacoh product is installed, used, operated, and/or maintained in accord with Blacoh instructions. Damage resulting from chemical incompatibility or from over-pressurization of a product, whether from gas or fluid, is not covered under this Warranty, nor will Blacoh be responsible in any way for any such Damage. Because Blacoh does not determine and cannot anticipate or control the many different conditions under which its products may be used, Blacoh does not warranty the applicability, suitability, or fitness of any of its products for any particular use or purpose. Statements concerning the possible use of Blacoh products are not intended and shall not be interpreted as warranties of fitness for any specific use of such products. Each user of Blacoh products must conduct its own engineering analysis and tests to determine the suitability of each Blacoh product for the user's intended uses or purposes, including but not limited to chemical compatibility and pressurization, and any written or oral assistance from Blacoh in this regard does not relieve the user from exclusive responsibility for such engineering analysis and testing. Blacoh products are sold with only this limited Warranty, and each buyer assumes all responsibility for Damage (as defined above), including but not limited to, Damage arising from defects in Blacoh products and/or from the handling and use of Blacoh products whether used in accordance with Blacoh's directions or otherwise. Any products sold by Blacoh which are manufactured by and sold under the name of another company are NOT WARRANTED by Blacoh under the foregoing Warranty or otherwise. The buyer must rely exclusively on the product warranty, if any, given by such other company. Products manufactured by Blacoh as an original equipment manufacturer (OEM) to be sold by a customer under the customer's brand and name are warranted by Blacoh only under the above Warranty, and Blacoh shall have no liability whatsoever with respect to any representation or warranty given by such customer (or such customer's representatives, distributors, agents, employees, or independent contractors) to any of its buyers which is different in any respect whatsoever from the foregoing Warranty. EXCEPT FOR THE WARRANTY GIVEN ABOVE, WHICH IS SUBJECT TO THE ADDITIONAL LIMITATIONS STATED ABOVE, AND EXCEPT FOR THE ADDITIONAL LIMITED WARRANTY ON BLACOH'S PTFE BELLOWS STATED BELOW, BLACOH GIVES NO WARRANTY OF ANY NATURE WHATSOEVER, EXPRESS OR IMPLIED, WITH RESPECT TO ANY OF ITS PRODUCTS, INCLUDING WITHOUT LIMITATION NO WARRANTY OF MERCHANTABILITY AND NO WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE. NO COURSE OF DEALING, USAGE OF TRADE, OR OTHER ORAL OR WRITTEN STATEMENTS SHALL MODIFY THE FOREGOING WARRANTY PROVISIONS AND LIMITATIONS IN ANY RESPECT WHATSOEVER. This Warranty shall be governed by and construed in accordance with the laws of the State of California.

### **PTFE Bellows Limited Warranty**

In addition to Blacoh's Standard Product Limited Warranty and subject to the limitations set forth below, Blacoh warrants that its PTFE Bellows equipment ("PTFE Bellows") on Blacoh's PTFE Bellows-fitted pulsation dampener will perform in accordance with Blacoh's written product description for three years from date of shipment ("PTFE Bellows Warranty"). This PTFE Bellows Warranty applies only to PTFE Bellows that are sized, charged, installed, used, operated, and maintained strictly in accordance with all installation, use, operation, and maintenance instructions provided by Blacoh, and failure to properly size, charge, install, use, operate, and maintain the PTFE Bellows (or failure to do any of them) shall make the PTFE Bellows Warranty null and void. This PTFE Bellows Warranty does not include applications where failure of performance is due to an unbalanced pressure load or a transient pressure spike (sometimes called a water hammer). The EXCLUSIVE REMEDY for breach of this PTFE Bellows Warranty is replacement of the PTFE Bellows at Blacoh's facility, and not any other equipment or parts whatsoever, and Blacoh will not be responsible for any Damage or any other loss of any kind, including but not limited to incidental, consequential, or special damages (including but not limited to loss of profits), in any way arising from failure of the PTFE Bellows to perform in accordance with Blacoh's written product description. This PTFE Bellows Warranty shall be governed and construed in accordance with the laws of the State of California.

## **Warranty Claims**

1. Prior to returning any product to Blacoh based on a claim of breach of Warranty or PTFE Bellows Warranty, a Blacoh Return Request form must be completed. The form will be reviewed by Blacoh to determine if a Return Merchandise Authorization (RMA) number will be issued. The issuance of an RMA number does not constitute Blacoh's acknowledgment or agreement that the warranty claim is justified or correct.
2. If an RMA number is issued by Blacoh, customer should then deliver the product in question to the address specified on the RMA, freight prepaid.
3. All products so returned to Blacoh based on a claim of breach of Warranty or of PTFE Bellows Warranty must be cleaned, sanitized and neutralized prior to shipment to Blacoh. Blacoh will not accept any part that contains corrosive chemicals, organic cultures, blood, any harmful residue or air borne materials that might contaminate a breathable atmosphere or put at risk any person or property. Any shipment that does not comply will be returned at the expense of the customer, or the customer will be required to arrange for pickup.
4. **HAZMAT SHIPMENTS WILL BE REMOVED AND PROCESSED AT CUSTOMER'S EXPENSE.**
5. Receipt by Blacoh of a return does not constitute Blacoh's agreement that Blacoh is in breach of its Warranty or PTFE Bellows Warranty.
6. If Blacoh determines that a defect in workmanship or material of a part has occurred, customer is not entitled to a complete unit replacement. In the event of such a defect, Blacoh will repair or replace the defective part or parts or refund the purchase price, as Blacoh determines in Blacoh's sole discretion.

## **New Product Returns**

1. If a customer wishes to return a new, unused product, the customer must first request a Return Merchandise Authorization (RMA) number from Blacoh. Blacoh will determine if the unit can be returned for possible credit.
2. Product to be returned must be new, unused, and of current design and purchased within thirty (30) days of the return request. In addition the product must not have been damaged after original shipment by Blacoh.
3. Product returns must be delivered, freight prepaid.
4. Blacoh has the right to inspect all returned products prior to acceptance or rejection.
5. ALL RETURNS are subject to a minimum \$25.00 or 20% restocking fee, whichever is greater. (Higher restocking fees may be charged on special items and some models may not be eligible for return). Returns accepted by Blacoh will be credited to the customer's account less the re-stocking fee. Refunds will not be issued.
6. Any outsourced product supplied by Blacoh will be subject to the warranty, return policy and re-stock fee charged by the manufacturer of the outsourced product.

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